

CAROLINE COUNTY PRESS RELEASE

Contact Information:

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FOR IMMEDIATE RELEASE: May 31, 2011 at 2:15 p.m.

MANDATORY WATER RESTRICTIONS IMPOSED IN CAROLINE COUNTY REMAIN IN PLACE

CUSTOMERS ASKED TO BOIL TAP WATER

Carmel Church/Ladysmith Areas– Conditions with the Caroline County Department of Public Utilities water system are improving with water pressure continuing to increase as repairs are made and new water is added to the system. **Emergency Level 6 restrictions remain in place, however, until further notice to allow the system to continue to recover.**

Until further notice, residents and businesses supplied by the County water system are prohibited from outdoor uses like watering or sprinkling lawns and gardens and other uses that are not essential to health, safety or the operation of a business.

Level 6 water restrictions include the following:

- Watering of lawns & gardens prohibited
- Washing vehicles prohibited; cleaning only to be carried out on windows, mirrors, lights and spot removing corrosive substances using a bucket.
- Cleaning paved areas prohibited unless required for health and safety reasons
- New and existing pools and spas cannot be filled
- Restaurants prohibited from serving water to customers unless requested
- Commercial car / truck washes prohibited

As conditions continue to improve the County will reexamine and adjust the restriction level accordingly.

Until further notice, customers are asked to continue to **boil tap water** or use bottled water for drinking and cooking purposes as a safety precaution. Please see the attached notice for additional information.

We regret the inconvenience caused and appreciate the patience and cooperation of our customers as we work to correct the problem as soon as possible.

Notice to Customers of the Caroline County Waterworks

Este informe contiene información muy importante sobre su agua potable.
Tradúzcalo o hable con alguien que lo entienda bien.

BOIL YOUR TAP WATER

Failure to follow this advisory could result in stomach or intestinal illness.

The Caroline County Water System is advising residents to use boiled tap water or bottled water for drinking and cooking purposes as a safety precaution. This precaution is necessary because recent high system demand resulted in depletion of portions of the distribution system specifically the **Carmel Church, Ladysmith area to include the subdivisions of Belmont, Lake Caroline, Pendleton and Ladysmith Village.**

DO NOT DRINK TAP WATER WITHOUT BOILING IT FIRST

Boiled or bottled water should be used for drinking, beverage and food preparation, and making ice **until further notice**. Boiling kills bacteria and other organisms in the water. Boiling is the preferred method to assure that the tap water is safe to drink. Bring all tap water to a rolling boil, **let it boil for one (1) minute**, and let it cool before using, or use bottled water.

If you cannot boil your tap water....

- An alternative method of purification for residents that do not have gas or electricity available is to use liquid household bleach to disinfect water. The bleach product should be recently purchased, free of additives and scents, and should contain a hypochlorite solution of at least 5.25%. Public health officials recommend adding 8 drops of bleach (about ¼ teaspoon) to each gallon of water. The water should be stirred and allowed to stand for at least 30 minutes before use.
- Water purification tablets may also be used by following the manufacturer's instructions.
- Potable water is available at the following locations:
 1. Caroline County High School – 19155 Rogers Clark Blvd. Milford, Virginia at the fire hydrant under the water tower.
 2. Caroline County Community Services Center – 17202 Richmond Tpke Milford, Virginia at the fire hydrant next to the Community Center

We will inform you when you no longer need to boil your water. To address this problem we are implementing water restrictions. Level 6 "EMERGENCY"

For more information call: Caroline County Public Utilities at (804) 633-2261

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Date: May 30, 2011