

## **PRESS RELEASE**

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### **CITIZENS UPDATED ON COMCAST SCHEDULE FOR SERVICE UPGRADES**

*Belmont, Caroline Pines to Receive Services in September*

*FOR IMMEDIATE RELEASE: August 24, 2011*

Bowling Green, VA--Comcast updated County citizens last night at the County Visitor Center in Carmel Church on the build out and delivery schedule for high speed internet, HD television and phone service.

Over 140 citizens were told by several Comcast representatives that Belmont and Caroline Pines residents will be receiving service between the first and second week of September. Communities to the north, such as Lake Caroline and Lake Land 'Or, are expected to receive service delivery in early October with other service areas to soon follow.

Most of the cable and technical upgrades to existing lines have been completed. Abe Jennings of Comcast estimated that 75% of all fiber lines have been installed to communities. Splicing old and new technologies, a needed step in serving many neighborhoods, is at 50% completion.

Belmont and Caroline Pines residents will be called on by Comcast sales representatives after September 6. Those who wish to sign up by phone can do so after September 6 by calling 1-800-COMCAST. Comcast is shifting office operations from Fredericksburg back to Richmond, delaying direct call in orders for Caroline residents. Until the switch of administrative offices is completed on September 6, orders placed via the 800 number will not be processed.

**However, Comcast Direct Sales Manager Joe Minor can accept orders now by calling 703-789-8156, or via email at [joe\\_minor@cable.comcast.com](mailto:joe_minor@cable.comcast.com).**

Orders for service were taken in person for Belmont and Caroline Pines by sales representatives at last night's meeting.

Meetings will be scheduled in the coming weeks at Lake Caroline and Lake Land 'Or to allow for mass subscribing for the convenience of those residents. Additional meetings for other communities will be honored by Comcast if requested.

Comcast has indicated that it will provide three tiered high speed internet, 240+ channels of television and phone service.

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